

## **FREQUENTLY ASKED QUESTIONS**

### **VIRTUAL SERVER**

1. What UNIMAS will provide?

1 unit of x86 VM server with 4 vCPU, 8GB RAM and 100GB with either Windows or Linux OS of your choice

2. Is it accessible from the Internet?

It is possible, but it depends on your research system/function requirements.

3. What about backups?

UNIMAS will provide **monthly** backups of your virtual server for the last two (2) months.

4. What are my other responsibilities?

Researcher/VS owner are responsible for the content hosted inside their VS. UNIMAS will not be responsible for illegal and copyright-infringement content. Please refer to the Appendix for further information.

5. Any other T&C I need to follow?

Yes, please refer to the attached T&C.

6. Am I eligible?

Open to all researchers who are currently having active research grants or applying for a research grant. Please submit a research proposal when applying.

## **VIRTUAL SERVER - TERMS AND CONDITION**

The following terms and conditions apply to the virtual server hosting service (the "Service" or "Services") provided by UNIMAS ("UNIMAS" or "We" or "we" or "Us"). By using the Service, you agree to be bound by these terms and conditions.

1. **Provision of Services.** UNIMAS will provision Virtual Server (VS) based on requested Operating System (OS). Any other software installation, configuration and administration are your sole responsibility.
2. **Service.** The Service allows you to use virtual servers on the UNIMAS' servers. The Service includes access to the virtual server through a secure connection, as well as technical support and maintenance provided by UNIMAS. UNIMAS does not guarantee the availability of the Services or continuous, uninterrupted or secure access to the Internet.
3. **Server Security.** You are responsible for the security of your virtual server and any content hosted on it. UNIMAS recommends that you implement appropriate security measures, such as firewalls and virus scanners, to protect your virtual server and data.
4. **Technical Support.** UNIMAS does not provide technical support for any installed software.
5. **Backup.** UNIMAS will provide monthly backups of your virtual server for the last two (2) months. However, it is your responsibility to keep your own copies of any important data stored on your virtual server. UNIMAS will not be liable for any loss of data or other damage resulting from the failure of the backup system.
6. **Responsibility for Content.** You are solely responsible for the content and information that you host on your virtual servers, including any data, text, software, music, sound, photographs, graphics, video, messages, or other materials (collectively, "Content"). UNIMAS is not responsible for the accuracy, integrity, or quality of any Content hosted on your virtual server.
7. **Prohibited Uses.** You agree not to use the Service for any illegal or unauthorized purpose, including but not limited to:
  - (a) distributing spam or other unsolicited emails;
  - (b) distributing illegal or copyrighted content;
  - (c) distributing viruses or other harmful software;
  - (d) engaging in any other activities that may harm UNIMAS or its users; or
  - (e) commercialisation purposes.
8. **Termination.** The virtual server will be shut down after 6 months of inactivity. UNIMAS reserves the right to terminate your use of the Service at any time, without notice, for any reason, including but not limited to violation of these terms and conditions.
9. **Disclaimer of Warranties.** The Service is provided on an "as is" and "as available" basis. UNIMAS makes no warranties, express or implied, regarding the Service,

including but not limited to any implied warranties of merchantability, fitness for a particular purpose, or non-infringement.

10. **Limitation of Liability.** UNIMAS will not be liable for any damages of any kind arising from the use of the Service, including but not limited to direct, indirect, incidental, punitive, and consequential damages.
11. **Domain Name.** If you wish to use a domain name with your virtual server, you must provide your own domain name and ensure that it is properly configured to point to your virtual server. UNIMAS is not responsible for any issues related to your domain name or its configuration.
12. **IP Address.** UNIMAS reserves the right to assign you an IP address for your virtual server. You may not use your IP address for any illegal or unauthorized purpose, including but not limited to spamming or hacking.
13. **SSL Certificate.** UNIMAS encourages the use of SSL certificates to secure data transmitted between your virtual server and users. You may use a third-party SSL certificate or obtain a free SSL certificate from Let's Encrypt. UNIMAS is not responsible for any issues related to the installation or maintenance of your SSL certificate.
14. **Changes to These Terms and Conditions.** UNIMAS reserves the right to modify these terms and conditions at any time, without notice. Your continued use of the Service after any changes have been made will constitute your acceptance of the revised terms and conditions.
15. **Governing Law.** Infringement or non-compliance with the terms and conditions stated here will be investigated under the appropriate disciplinary procedures under the purview of the respective division in UNIMAS.